



On the following parking areas:

- Zentrumparkplatz Pfarrgarten
- Parkdeck Schlosscenter
- Kinoparkplatz (cinema)
- Parkplatz Lokalbahnhof/
Naturpark (railway station)



GDPR
compliant



Barrier-free parking in Waidhofen/Ybbs

simple & convenient

Driving in

Thanks to the barrier-free entrance, you can drive in directly without stopping.

Your license plate number is scanned in compliance with data protection regulations. **The parking process starts automatically.**

Parking

Choose one of the free parking spaces.

Please remember your license plate number, you do not need to pull a separate parking ticket.

! Barrier-free parking:
! NO parking tickets, just license plate number

Paying

Please pay for your parking session.

- 1) at the pay machine with card / cash or
- 2) with the EasyPark app

Simply enter your license plate number and pay the parking fee.

Driving out

Parking process paid?

Just drive off - **your license plate number will be read automatically** when you exit and the parking process is considered complete.

Please drive off the parking area within **15 min.** after payment has been made.

Have a good trip!

We are looking forward to your next visit.

Do you have questions or any other request?

Our customer service is at your disposal:



+43 72 011 69 48

(Mo-So: 6:00 Uhr - 22:00 Uhr)



en.mh-parkservice.de

Did you receive a payment notice?

Please contact: +43 72 011 69 49

(mon.-fri: 9:00 - 17:00)

Frequently asked questions:

How does parking without barriers work?

The license plate number of the vehicle is read as it enters and leaves the parking space. This makes it possible to determine how long a parking process has taken. The license plate replaces the conventional paper ticket, thus eliminating the need for paper or plastic tickets and reducing waste. After payment, the area can simply be left with the vehicle. A clear signage reminds again not to forget to pay.

How do I pay for parking?

The parking process can be paid either via the cell phone with the EasyPark app or classically at the pay machine. To pay at the machine, simply enter the license plate number and complete the payment process.

How is my license plate recognized?

When a vehicle enters or exits, the license plate number is automatically recognized by a scanner - no permanent recording takes place and it is not possible to see who is sitting in the vehicle. The image recording of the vehicle license plate number as well as a text file with time and date stamp can be viewed by the parking operators. After the parking process is completed, the data is automatically deleted. Only in case of a parking violation (leaving the area without paying) a follow-up is done.

Does the scanner film me entering and exiting the parking area?

The scanner only records the license plate number. There is no permanent video recording! Only if a license plate is in the viewing angle of the scanner, a recognition takes place. The camera cannot see who is driving the vehicle and who is sitting in the vehicle.

Do I have to slow down when entering?

No. Drivers are only required to observe the speed limits of the applicable traffic regulations.

Frequently asked questions:

What data is collected? And is it allowed in Austria?

A photo of the vehicle's license plate and a text file with the date and time are recorded to determine the parking time. There is explicitly no video recording. Public land is not recorded either. The license plate reading is done in accordance with Article 6(1)(f) of the GDPR.

What happens with my data?

Only the license plate number is recorded at the entrance. It is not yet known who the owner/operator of the vehicle is. Only in case of parking offence, the competent district administrative authority or provincial police directorate will be contacted to determine the owner of the registration. If there is no infraction, the entry and exit data are automatically deleted. The data is stored and processed in Germany.

Is there permanent video surveillance?

No! The camera sensor is not used for video surveillance. It only takes a picture of the license plate when a vehicle is detected.

How do I know if license plate scanners are being used in a parking area?

Through the clear signage at the entrance and in the parking area.

Does license plate recognition work in the dark?

Yes. License plate recognition works in the dark using infrared support.

Why is this technology used instead of barriers?

Parking processes need to be made as convenient and seamless as possible. Digital license plate recognition and automated processes make it possible to replace outdated barrier technology with modern, barrier-free technology.

What does it mean for parkers?

- No more need for a time disk or paper ticket
- Multiple payment options
- If you want, you can even pay with an app and avoid the walk to the ticket machine
- No queuing at the barrier